Oundle Otters Etiquette

The Etiquette is to ensure the safety and enjoyment of users during Swimming Lessons. Failure to abide by these may result in removal of swimming lessons.

# Prior to Lessons

* Shoes are to be removed before entering the village changing room and left in the shoe rack or lockers.
* Changing cubicles should be left empty for other users- belongs can be left with parents/guardians or a locker band can be purchased from Reception for £5.00.
* Hats and goggles should be put on before the start of lessons.
* Float belts should be applied to those who require them by their parent/ guardian.
* Pre-swim hygiene should be followed before entering poolside for lessons, showering and using the toilet.
* Swimmers should arrive onto poolside 5 minutes before the start of their lesson and make their way to their area where their Teacher will register them at the start of their lesson time. Please ask a member of staff to help direct if required.
* Watches and loose jewellery, including sports/waterproof watches, necklaces and earrings should not be worn during lessons.
* Avoid eating prior to the start of their lesson.
* Children may be refused entry to their class if;
	+ More than 10 minutes late arriving for their lesson start time

# On Poolside

* Parents of children in Pre-School, Otter Pup, Levels 1-4 classes are invited to take a seat on poolside during the lesson, parents from higher levels are invited to watch from the cafe area.
* Younger siblings on poolside with parents must be always stay with the parent/guardian.
* No outdoor footwear is to be worn on poolside (Blue overshoes are available).
* Food is not permitted on poolside.
* Snorkelling goggles are not permitted.
* Water is allowed in closed plastic/metal containers, glass and hot drinks are strictly prohibited.
* No phones or electrical devices are allowed on poolside.

# Other Information

* Valuables left in the changing rooms or brought onto poolside are the responsibility of the owner and the Centre takes no responsibility for the loss/damage of any property.
* If you/your child is ill, we ask that you do not attend the lesson.
* Hats are provided to Otters children moving into a new class at the start of term and expected to be worn for lessons, not required for Pre-School, Adult & Child or Adult lessons. These are provided free of charge however, if this hat is lost, a replacement can be provided at a cost of £5.00 from Reception.
* We are not able to lend out spare goggles, towels, or lost property.
* Any relevant and necessary health conditions or contact information should be kept up to date and changes can be reported to Reception.
* Children who are 8 years old+ may attend the Centre on their own if parents deem this appropriate.